

# Outdoor LoRaWAN<sup>®</sup> Gateway UG67

**Quick Start Guide** 





#### **Safety Precautions**

Milesight will not shoulder responsibility for any loss or damage resulting from not following the instructions of this operating guide.

- The device must not be modeled in any way.
- Do not place the device close to objects with naked flames.
- Do not place the device where the temperature is below/above the operating range.
- Do not power on the device or connect it to other electrical device when installing.
- Check lightning and water protection when used outdoors.
- Do not connect or power the equipment using cables that have been damaged.

#### **Related Documents**

This Quick Start Guide only explains the installation of Milesight UG67 LoRaWAN<sup>®</sup> Gateway. For more functionality and advanced settings, please refer to the relevant documents as below.

Document	Description
UG67 Datasheet	Datasheet for UG67 LoRaWAN <sup>®</sup> Gateway.
UC67 Upor Cuido	Users can refer to the guide for instruction on how to log in the web GUI, and
UG07 USEI Guide	how to configure all the settings.

The related documents are available on Milesight website: https://www.milesight-iot.com

# **Declaration of Conformity**

UG67 is in conformity with the essential requirements and other relevant provisions of the CE, FCC, and RoHS.



For assistance, please contact Milesight technical support: Email: <u>iot.support@milesight.com</u> Support Portal: <u>support.milesight-iot.com</u> Tel: 86-592-5085280 Fax: 86-592-5023065 Address: Building C09, Software Park III, Xiamen 361024, China

# **Revision History**

Date	Doc Version	Description				
October 30, 2020	V1.0	Initial version				
May 6, 2021	V1.1	Delete optional mark of LoRa antennas, add DC pinouts				
July 29, 2021	V1.2	Add antenna accessories and installation method				
Oct 21 2022	\/1.2	1. Delete Ethernet cable				
001. 31, 2022	V 1.5	2. Web GUI pictures update				
		1. Add short mounting backboard installation				
March 6, 2023	V1.4	2. Update antenna installation method, delete embedded				
		antenna description				



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# 1. Packing List

Before you begin to install the UG67 LoRaWAN® Gateway, please check the package contents to verify that you have received the items below.

1 × UG67	1 × PoE Injector	1 × Mounting Bracket	4 × Wall Mounting Kits
			37
1 × RJ45 Cable Gland	1 × SIM Dust Cover	2 × LoRaWAN <sup>®</sup> Antennas	1 × M12 DC Power
		(60 cm)	Cable
		Wieson WARRANTY CARD	Milesight
1 × Antenna Coaxial Cable (1m)	1 × Short Mounting Backboard Kit	1 × Warranty Card	1 × Quick Start Guide

If any of the above items is missing or damaged, please contact your sales representative.

# 2. Hardware Introduction

# 2.1 Overview





- 1 LoRaWAN<sup>®</sup> Antenna Connector
- ② Vent Plug
- ③ SIM Slot
- ④ LED Area & Type-C Port & Reset Button
- SYS: System Indicator

LoRa: LoRa Indicator

LTE: Cellular Indicator

- **(5)** DC Power Connector (Solar Connector)
- 6 Ethernet Port (PoE)
- Mounting Bracket

# 2.2 Dimensions (mm)







# 2.3 LED Indicators

LED	Indication	Status	Description
eve	System Status	Green Light	Static: the system is running properly
515	System Status	Red Light	The system goes wrong
LoDo	Packet	Off	Packet Forwarder mode is running off
Forwarder Status		Green Light	Packet Forwarder mode is running well
		Off	SIM card is registering or fails to register
		011	(or there are no SIM cards inserted)
	Cellular Status	Green Light	Blinking slowly: SIM card has been registered and
			is ready for dial-up
			Blinking rapidly: SIM card has been registered and
			is dialing up now
			Static: SIM card has been registered and dialed up
			successfully

#### 2.4 Reset Button

Eurotion	Description					
Function	SYS LED	Action				
	Static Green	Press and hold the reset button for more than 5 seconds.				
Depet	Static Green →	Delegge the button and weit				
Resel	Rapidly Blinking	Release the button and wait.				
	Off → Static Green	The gateway resets to factory default.				

# 2.5 DC Power Connector

UG67 supports 12 VDC or solar supply via M12 connector.

Pin	Color	Description
1	Black	GND
2	White	Reserved
3	Yellow	Reserved
4	Red	+12V



# 3. Hardware Installation

# 3.1 SIM Card Installation (Cellular Version Only)

A. Insert the SIM card into the device according to the direction icon on the device. If you need to take out the SIM card, press into the SIM card and it will pop up automatically.

B. Tighten the SIM dust cover with wrench to prevent water into the device.



# 3.2 Antenna Installation

Rotate one antenna into the antenna connector directly and install another to mounting board via coaxial cable to prevent getting too close. The external antenna should be installed vertically always on a site with a good signal. It is suggested to install coaxial cable to ANT1 connector. Note: do not install antenna to gateway directly if there is strong wind on the scene.







To install antenna to short mounting backboard, pass the antenna through the U-strap and fix the U-strap clamp to short mounting backboard with 2 screws at back of board and then screw flat washers, spring washers and nuts in front of the board.



# 3.3 Ethernet Cable & Power Cable Installation

Pass the Ethernet cable through the cable gland and rotate the cable gland to gateway, then tighten the cable gland with wrench.



For DC or solar power supply, remove the protective cap of power connector and rotate the DC power cable into the power connector.



# 3.4 Power Supply

UG67 can be powered by 802.3af standard PoE or 12VDC. Please follow the picture to provide power supply via PoE injector:



# 3.5 Gateway Installation

UG67 can be mounted to a wall or a pole. Before you start, make sure that your SIM card has been inserted, your antennas have been attached and all cables have been installed.

Note: Do not connect device to power supply or other devices when installing.

#### 3.5.1 Wall Mounting

**Preparation:** mounting bracket (with a screw), wall plugs, wall mounting screws and other required tools.

A. Align the mounting bracket horizontally to the desired position on the wall, use a marker pen to mark four mounting holes on the wall, and then remove the mounting bracket from the wall.

Note: The connecting lines of adjacent points are at right angles.

B. Drill four holes with a depth of 32 mm by using your drill with a 6 mm drill bit on the positions you marked previously on the wall.

C. Insert four wall plugs into the holes respectively.

D. Mount the mounting bracket horizontally to the wall by fixing the wall mounting screws into the wall plugs.





E. Hang the device to the mounting bracket via bracket mounting screws on the back of device, then screw the bracket screw to the bottom of the device.



#### 3.5.2 Pole Mounting

**Preparation:** mounting bracket (with a screw), short mounting backboard kit and other required tools. A. Fix the mounting bracket to short mounting backboard with 4 Phillips screws.



B. Hang the device to the mounting bracket via bracket mounting screws on the back of device, then screw the bracket screw to the bottom of the device.

C. Fix one antenna to another side of short mounting backboard, then connect the antenna to device with the coaxial cable.

D. Slide hose clamps through the rectangular rings in the mounting bracket and short mounting backboard and wrap them around the pole. After that use a screwdriver to tighten the locking mechanism by turning it clockwise.





# 4. Login the Web GUI

UG67 provides web-based configuration interface for management. If this is the first time you configure the gateway, please use the default settings below:

Username: admin

Password: password

#### 4.1 Wireless Access

A. Enable Wireless Network Connection on your computer and search for access point "Gateway\_\*\*\*\*\*\*" to connect it.

B. Open a Web browser on your PC (Chrome is recommended) and type in the IP address **192.168.1.1** to access the web GUI, enter the username and password, click "Login".





# If you enter the username or password incorrectly more than 5 times, the login page will be locked for 10 minutes.

C. After logging the web GUI, you can view system information and perform configuration of the gateway. It's suggested that you change the password for the sake of security.

Milesigh	t								💄 adm	in 🔿
				For y	our device security,	please change th	ne default password			
Status		Overview	Cellular	Network	WLAN	VPN	Host List			?
Packet Forwarder		System Informa	ation							
Network Server		Model Region		UG67-L00	E-868M					
Protocol Integration	•	Serial Number Firmware Versior	n	6222C452	2590					
Network	•	Hardware Versio	n	V1.4						
System	•	Local Time		2023-03-02	2 10:48:43 Thursda	у				
Maintenance	•	CPU Load		2%						
		RAM (Capacity/A	wailable)	512MB/10	9MB(21.29%)					
APP	•	eMMC (Capacity/Available)		3.0G/2.8G	3.0G/2.8G(91.12%)					
		GPS		-						
									Manual Refresh 🗸	Refresh

#### 4.2 Wired Access

Connect PC to UG67 ETH port through PoE injector. The following steps are based on Windows 10 operating system for your reference.

A. Go to "Control Panel"  $\rightarrow$  "Network and Internet"  $\rightarrow$  "Network and Sharing Center", then click "Ethernet" (May have different names).



B. Go to "Properties"  $\rightarrow$  "Internet Protocol Version 4(TCP/IPv4) "and select "Use the following IP address", then assign a static IP manually within the same subnet of the gateway.



neral	
'ou can get IP settings a his capability. Otherwise or the appropriate IP se	assigned automatically if your network suppo e, you need to ask your network administrat ettings.
O Obtain an IP addres	ss automatically
• Use the following IF	P address:
IP address:	192 . 168 . 23 . 200
Subnet mask:	255 . 255 . 255 . 0
<u>D</u> efault gateway:	192 . 168 . 23 . 150
Obtain DNS server	address automatically
• Use the following D	NS server addresses:
Preferred DNS server	8 . 8 . 8 . 8
Alternative DNS serve	er:
	non mit
vajuate seturigs u	Advanced

C. Open a Web browser on your PC (Chrome is recommended) and type in the IP address 192.168.23.1 50 to access the web GUI, enter the username and password, click "Login".

	Language English 🗸
Milesight	32
Login	

If you enter the username or password incorrectly more than 5 times, the login page will be locked for 10 minutes.

D. After logging the web GUI, you can view system information and perform configuration of the gateway. It's suggested that you change the password for the sake of security.

Milesigh	t								💄 admin	€
				For ye	our device security, p	blease change the	default password			
Status		Overview	Cellular	Network	WLAN	VPN	Host List			?
Packet Forwarder		System Informat	ion							
Network Server		Model Region		UG67-L00	E-868M					
Protocol Integration	•	Serial Number Firmware Version		6222C4522 60.0.0.41-r	2590 4					
Network	•	Hardware Version		V1.4						
System	•	Local Time		2023-03-02	2 10:48:43 Thursday					
Maintenance	•	CPU Load		2%						
	78	RAM (Capacity/Av	ailable)	512MB/109	9MB(21.29%)					
APP	•	eMMC (Capacity/A	vailable)	3.0G/2.8G(	(91.12%)					
		GPS		-						
									Manual Refresh 🗸	Refresh

# 5. Network Connection

This section explains how to connect the gateway to network via WAN connection, Wi-Fi or cellular.

#### **5.1 Configure the Ethernet Connection**

A. Go to "Network"  $\rightarrow$  "Interface"  $\rightarrow$  "Port" page to select the connection type and configure Ethernet port information, click "Save & Apply" for changes to take effect.

Port_1			
Port	eth 0		
Connection Type	Static IP 🗸		
IP Address	192.168.22.112		
Netmask	255.255.255.0		
Gateway	192.168.22.1		
MTU	1500		
Primary DNS Server	8.8.8.8		
Secondary DNS Server	114.114.114.114		
Enable NAT			
Multiple IP Address			
IP A	ddress	Netmask	Operation

- B. Connect Ethernet port of gateway to devices like router or modem.
- C. Log in the web GUI via the newly assigned Ethernet port IP address and check network connection.

	Overview	Packet	Forward	Cellular	Network WLAN	VPN	Host List	
I v	/AN							
	Port	Status	Туре	IP Address	Netmask	Gateway	DNS	Duration
	eth 0	up	Static	192.168.22.112	255.255.255.0	192.168.22.1	8.8.8.8	1days,02h 34m 22s

# 5.2 Configure the Wi-Fi Connection

A. Go to "Network"  $\rightarrow$  "Interface"  $\rightarrow$  "WLAN" and select "Client" mode.

B. Click "Scan" to search for Wi-Fi access point. Select the available one and click "Join Network". Note: please do use <u>wired access</u> method to access the web GUI, or you will fail to configure Wi-Fi

setting.

Port	WLAN		Cellular	Lo	oopback			
< GoBack								
SSID		Channel	Signal	Cipher	BSSID	Security	Frequency	
AAA		Auto	-61dBm	AES	24:e1:24:f0:c4:13	WPA-PSK/WPA2-PSK	2412MHz	Join Network

C. Type the key of Wi-Fi.

Port W	/LAN	Cellular	Loopback		
VLAN	26				
Enable					
Vork Mode		Client		~	Scan
SSID		AAA			
3SSID		24:e1:24	:f0:c4:13		
Encryption Mode		WPA-PS	SK/WPA2-PSK	~	
Cipher		AES		~	
(ey		•••••			
P Setting					

D. Go to "Status"  $\rightarrow$  "WLAN" to check Wi-Fi status. If it shows "Connected", it means gateway connects to Wi-Fi successfully.



Overview	Packet Forward	Cellular	Network	WLAN
WLAN Status				
Wireless Status		Enabled		
MAC Address		24:e1:24:f0:de:14		
Interface Type		Client		
SSID		AAA		
Channel		Auto		
Encryption Type		WPA-PSK/WPA2-PSK		
Cipher		AES		
Status		Connected		
IP Address		192.168.1.145		
Netmask		255.255.255.0		
Connection Duration	on	0 days, 02:44:45		

E. Go to "Network"  $\rightarrow$  "Failover"  $\rightarrow$  "WAN Failover" to switch the wlan0 as main interface, then gateway can use the Wi-Fi to access the Internet.

	SLA Tra	ck WAN Fa	illover				
Network	WAN Failover						
Interface	Main Interface	Backup Interface	Startup Delay(s)	Up Delay(s)	Down Delay(s)	Track ID	Operation
Firewall	wlan0 ~	eth 0 🗸	30	0	0	1 ~	
DHCP							<b>H</b>
DDNS	Save						
Link Failover							

#### 5.3 Configure the Cellular Connection (Cellular Version Only)

A. Go to "Network"  $\rightarrow$  "Interface"  $\rightarrow$  "Cellular"  $\rightarrow$  "Cellular Setting" page to enable cellular settings.

B. Choose relevant network type and fill in SIM card information like APN or PIN code, click "Save" and "Apply" for changes to take effect.



Port	WLAN	Cellular	Loopback
Cellular Set	ting		
Enable			
Network Type	e	Auto	~
APN			
Username			
Password			
Access Num	ber		
PIN Code			
Authenticatio	n Type	Auto	~
Roaming			
SMS Center			
Connection	Setting		
Enable NAT		<b>Z</b>	

D. Go to "Status"  $\rightarrow$  "Cellular" page to view the status of the cellular connection. If it shows "Connected", it means the SIM has dialed up successfully. On the other hand, you can check the status of LTE indicator. If it keeps on light statically, it means SIM has dialed up successfully.

Overview	Packet Forward	Cellular	Network	WLAN
Modem		¥		
Status		Ready		
Model		EC25		
Version		EC25ECGAR06A07	M1G	
Signal Level		23asu (-67dBm)		
Register Status		Registered (Home r	network)	
IMEI		860425047368939		
IMSI		460019425301842		
ICCID		8986011783800993	4120	
ISP		CHN-UNICOM		
Network Type		LTE		
PLMN ID				
LAC		5922		
Cell ID		340db83		
Network				
Status		Connected		
IP Address		10.132.132.59		
Netmask		255.255.255.240		
Gateway		10.132.132.60		



## 6. Packet Forwarder Configuration

UG67 has installed multiple packet forwarders including Semtech, Chirpstack-Generic MQTT broker, etc. This section explains how to connect the gateway to network servers.

#### Make sure the gateway connects to the network as shown in <u>Section 5</u>.

A. Go to "Packet Forwarder"  $\rightarrow$  "General" page and click  $\pm$  to add a network server.

Status		General	Radios	Advanced	Custom	Traffic		
Packet Forwarder		General Setting						
Network Server		Gateway EUI Gateway ID	24E124FFFE 24E124FFF	EF.				
Network	۲	Frequency-Sync	Disabled		~			
System	•	Multi-Destination						
		ID	Enable	Т	уре	Server Address	Connect Status	Operation
Maintenance		0	Enabled	Embe	dded NS	localhost	Connected	
APP	×							Ŧ
		Save & Apply						

B. Fill in the server information and enable this server.

Гуре	Semtech 🗸
Server Address	eu1.cloud.thethings.network
ort Up	1700
Port Down	1700

C. Go to "Packet Forwarder"  $\rightarrow$  "Radio" page to configure center frequency and channels. The channels of the gateway and network server need to be the same.

Region		US915		~	
	Name			Center Frequency/MHz	
	Radio 0		904	1.3	
	Radio 1		905	i.0	
Multi Channels Settir	g				
Enable	Index	Radio		Frequency/MHz	
	0	Radio 0	~	903.9	
	1	Radio 0	~	904.1	
	2	Radio 0	~	904.3	
	3	Radio 0	~	904.5	
	4	Radio 1	~	904.7	
	5	Radio 1	~	904.9	
	6	Radio 1	~	905.1	
	7	Radio 1	~	905.3	

D. Add the gateway on network server page. For more details about the network server connection please refer to <u>Milesight IoT Support portal</u>.

#### 7. Network Server Configuration

UG67 can work as network server and transmit data to Milesight IoT Cloud or other platform via MQTT/HTTP/HTTPS.

**Make sure the gateway connects to the network as shown in <u>Section 5</u>.** 

#### 7.1 Connect UG67 to Milesight IoT Cloud

A. Go to "Packet Forwarder"  $\rightarrow$  "General" page to enable the embedded network server.

Status	General	Radios	Advanced	Custom Traffic		
Packet Forwarder	General Setting					
Network Server	Gateway EUI Gateway ID	24E124FFFEF				
Network	Frequency-Sync	Disabled	~			
System	Multi-Destination					
Maintenance	ID	Enable	Туре	Server Address	Connect Status	Operation
Waintenance	0	Enabled	Embedded NS	S localhost	Connected	
APP						<b>H</b>

B. Go to "Packet Forwarder"  $\rightarrow$  "Radio" page to select center frequency and channels. The channels of the gateway and nodes need to be the same.

ion		US915		~
	Name			Center Frequency/MHz
	Radio 0		904	.3
	Radio 1		905	.0
ulti Channels Settin	g			
Enable	Index	Radio		Frequency/MHz
	0	Radio 0	~	903.9
	1	Radio 0	~	904.1
	2	Radio 0	~	904.3
	3	Radio 0	~	904.5
	4	Radio 1	~	904.7
	5	Radio 1	~	904.9
	6	Radio 1	~	905.1
	7	Radio 1	~	905.3

C. Go to "Network Server"  $\rightarrow$  "General" page to enable the network server and "Milesight IoT Cloud" mode.

Status	General	Applications	Profiles	Device	Multicast Groups
Packet Forwarder	General Setting				
Network Server	Enable Platform Mode				
Network 🕨		Milesight	IoT Cloud	~	
	NetID	010203			
System 🕨	Join Delay	5		sec	
Maintenance	RX1 Delay	1		sec	
	Lease Time	8760-0-0		hh-mm-ss	i

D. Log in the Milesight IoT Cloud. Then go to "My Devices" page and click "+New Devices" to add gateway to Milesight IoT Cloud via SN. Gateway will be added under "Gateways" menu.

② Dashboard	Devices Gat	eways H	istory +			
My Devices	Search	2	Normal 1	⊗ Inactive 3		+ New Devices
Map	□ ⊗ <u>真实设备-EN</u> 6136439023	Add Device		×	e.	0 M 0
Reports	<ul> <li>UC3X52-虚 61151109</li> </ul>	* SN :		sociated with your		@ <u>M</u> @
Event Center 30	CI23A124	* Name :			15 minutes ago	@ <u>~</u> 0
8 Me	□ 🖄 AM102- 6128A2175	CO2	Cancel Confirm TVOC Barometric Pressure	<b>ux</b> ination	a few seconds ago	@ <u>v</u> @
	A	27℃ Temperature	51% 0 Humidity Activity Level (PIR)	2lux Illumination		
Ξ·						

E. The gateway is online on Milesight IoT Cloud.

🕐 Dashboard	Devices	Gateways	+		
My Devices	Search	Q	⊘ Normal 1 🕅 Offline 0 ⊗ Inacti	ve O	+ New Devices
Map	Status	Name	Associated Devices (Joined /Not Joined /Failed)	Last Updated	
Reports	i al	UG Gateway 621793129987	<u>0 / 1 / 0</u> <u>Detail</u>	2 minutes ago	© <u>~</u> ()
Event Center 94					· · · · · · · · · · · · · · · · · · ·

#### 7.2 Connect UG67 to MQTT/HTTP Server

A. Go to "Packet Forwarder"  $\rightarrow$  "General" page to enable the embedded network server.

Status		General	Radios	Advanced	Custom	Traffic		
Packet Forwarder		General Setting						
	_	Gateway EUI	24E124FFF	EF'				
Network Server		Gateway ID	24E124FF	FEF.				
Network	•	Frequency-Sync	Disabled		•			
System	•	Multi-Destination						
		ID	Enable	Ту	rpe	Server Address	Connect Status	Operation
Maintenance		0	Enabled	I Embed	Ided NS	localhost	Connected	
APP	•							<b>H</b>

B. Go to "Packet Forwarder"  $\rightarrow$  "Radio" page to configure center frequency and channels. The channels of the gateway and nodes need to be the same.

Region		US915		~
	Name			Center Frequency/MHz
	Radio 0		904	4.3
	Radio 1		905	5.0
Multi Channels Settin	g			
Enable	Index	Radio		Frequency/MHz
	0	Radio 0	~	903.9
	1	Radio 0	~	904.1
	2	Radio 0	~	904.3
	3	Radio 0	~	904.5
	4	Radio 1	~	904.7
	5	Radio 1	~	904.9
	6	Radio 1	*	905.1
-	7	Dedie 1	~	905.3

C. Go to "Network Server"  $\rightarrow$  "General" page to enable the network server mode.



D. Go to "Network Server"  $\rightarrow$  "Application" to add a new application.

General	Applications	Profiles	Device
Applications			
Name	[	cloud	
Description	[	cloud	
Payload Codec	[	None	~

After saving the application, you can select HTTP, HTTPS or MQTT protocol and fill in correspond server information to send data to another server.

MQTT	×
HTTP	
HTTPS	5
30	
60	
	MQTT HTTP MQTT HTTPS

E. Go to "Profiles" page to add a new profile for the device.

desight



F. Go to "Device" page and click "Add" to add LoRaWAN® node devices.

General	Applications	Profiles	Device	Multicast Groups	Gateway Fleet	Packets	
Device							
Add	Bulk Import	Delete All				Search	Q,
Device Nam	ne Dev	ice EUI	Device-Profile	Application	Last Seen	Activated	Operation
			No m	atching records found			

Device Name	lora-sensor	
Description	a short description of y	our node
Device EUI	000000000000000000000000000000000000000	
Device-Profile	ClassA-OTAA	~
Application	cloud	~
Frame-counter Validation		
Application Key		
Device Address		
Network Session Key		
Application Session Key		
Uplink Frame-counter	0	
Downlink Frame-counter	0	

You can also click "Bulk Import" if you want to add many nodes all at once.



Import File	Browse	Import	Template Download

Click "Template Download" to download template file and add device information to this file. Application and device profile should be the same as you created on web page.

	A	B	C	D	E	F	G	H	I I
1	name	description	deveui	application	deviceprofile	appkey	devaddr	appskey	nwkskey
2	24e1242191323266		24e1242191323266	cloud	ClassC-OTAA	112233445566778899aa112233445566			
3									
4									
5									

Import this file to add bulks of devices.

F. Go to "Packets" page to check the packets from LoRaWAN<sup>®</sup> node devices. The type starts from "Up" means uplinks and "Dn" means downlinks.

letwork Server									
Clear								Search	O,
Device EUI	Frequency	Datarate	SNR	RSSI	Size	Fcnt	Туре	Time	Details
24e124126a146579	868300000	SF7BW125	8.5	-85	4	14	UpUnc	2020-04-28T15:09:25+08:00	0
24e124126a146579	868300000	SF7BW125	10.2	-75	4	13	UpUnc	2020-04-28T15:04:25+08:00	0

Click "Details" to check the properties and payload contents of packets.

ackets Details		×
Font	14	*
Port	85	
Modulation	LORA	
Bandwidth	125	
SpreadFactor	7	
Bitrate	0	
CodeRate	4/5	
SNR	8.5	
RSSI	-85	
Power	5	
Payload(b64)	A3cYAA==	
Payload(hex)	03771800	
MIC	f5acdeb2	

[END]